



Wraparound at St Anne's Primary School and Nursery

Dear Parents,

We now use an online booking system run by Childcare Bookings for all our wraparound sessions.

- From September 2023, the school will continue to manage all of the operational running of the wraparound childcare itself.
- Childcare Bookings for Schools will deal with all of the bookings, payments, customer support and other associated administration.

Online registration and bookings are now open

We are very pleased to announce that the online booking system for St Anne's Primary School and Nursery's wraparound childcare is now live. You can access the system by visiting <https://st-annes-primary.cbfs.uk/>

The account registration process is completely free and should take no longer than 5 minutes to complete. All that is required is for you to provide details for:

- The account holder (you) and your child(ren)
- Two different emergency contacts
- A payment card (no payment will be taken, but a card will be required to make bookings)

Once you have registered an account, you will be able to start making bookings straight away. To do so, you can simply log in to your account and use the 'Bookings' dropdown menu at the top of the webpage.

- Permanent, regular bookings can be made at any time, ad-hoc bookings can be made up-to 5 weeks in advance.

We look forward to working with the school and supporting you with your childcare needs.

Kind regards,

St Anne's Primary School and Nursery and Childcare Bookings for Schools



Childcare Bookings for Schools – Frequently Asked Questions

What types of booking will be available?

Permanent bookings – the same sessions each week, guaranteed on a rolling and ongoing basis.

Ad hoc bookings – individual dates with no ongoing commitment, subject to availability at the time of booking.

When will payment be due for any bookings made?

For permanent bookings – Monthly bills, for the exact amount of that month’s childcare, are processed in advance on the 1st working day of each month. For example, a permanent booking made now will not incur any charge until 1st September. At this point, you do not need to do anything – payment will be taken automatically for all booked sessions falling in September.

For ad hoc bookings – Payment is due at the time of booking, in order to checkout and complete the process.

What payment methods are available?

We can accept payments via Card, Childcare Vouchers or the Tax-Free Childcare scheme.

Payments cannot be made via BACS, cash or cheque (either at club or direct to our office).

How do I pay via Childcare Vouchers or using the Tax-Free Childcare scheme?

Once you have registered an account on our online booking system, simply send us a Childcare Voucher or Tax Free Childcare payment. Once the payment reaches our bank account, these funds will be credited to your Online Account Balance. Your Online Account Balance can then be used as a payment method when making bookings.

Please allow 4 days for any Childcare Voucher or Tax Free Childcare payments to reach us. To avoid any further delay, please provide us with your child’s unique Tax Free Childcare reference in advance; or use your child’s full name as the reference for any Childcare Voucher payments.

Can I send Childcare Vouchers or Tax-Free Childcare payments without making a booking?

Yes – you can make Childcare Vouchers or Tax-Free Childcare payments at any point.

Indeed, many CBFS customers build and maintain a surplus in their Online Account Balance to prepare for their monthly bill or avoid waiting for individual payments to clear when making ad-hoc bookings. This credit can be returned to you at any point.

What are the session times and how much does it cost?

Please note, we are not open after school on the last day of each term.

*Wraparound for Reception – Year 6 closes at 5:00pm on Fridays

| Nursery | | | | |
|----------------|----------|-----------------|--|--------|
| 8:00 AM | 9:00 AM | 1 hour | | £5.50 |
| 8:30 AM | 9:00 AM | 30 mins | | £2.75 |
| 3:00 PM | 4:00 PM | 1 hour | | £5.50 |
| 3:00 PM | 4:30 PM | 1 hour 30 mins | | £8.25 |
| Year R- Year 6 | | | | |
| 7:30 AM | 8:45 AM | 1 hour 15 | | £6.00 |
| 7:45 AM | 8:45 AM | 1 hour | | £4.50 |
| 8:15 AM | 8:45 AM | 30 mins | | £2.25 |
| 3:15 PM | 4:30 PM | 1 hour 15 mins | | £5.50 |
| 3:15 PM | 5:00 PM | 1 hour 45 mins | | £7.50 |
| 3:15 PM | 5:30 PM | 2 hours 15 mins | | £10.00 |
| 3:15 PM | *6:00 PM | 2 hours 45 mins | | £12.00 |